

# Astwell House

## King's Lynn

### ➤ HOMELESSNESS

Situated in the historic market town of King's Lynn, Astwell House provides support for adults aged 18 and over, who are homeless or at risk of homelessness.

- Short term housing for up to two years
- Staff on site seven days a week
- Fully furnished bedrooms



**“We support people on their pathway to independence.”**

Local Service Manager, Astwell House



### About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



## Accommodation



### Accommodation type

A total of nine single-occupancy, fully furnished bedrooms at Astwell House plus four studio flats.



### Location

Within walking distance of shops, supermarkets, and public transport links.



### Communal areas

Communal areas include a lounge, dining room, kitchen, bathroom and garden for residents to socialise.



### Technology

Wi-Fi is available in communal areas. We can provide assistive technology for additional safety and reassurance, which can be purchased at additional cost.



### Safety and security

Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.



### Rental agreement type

All bedrooms and flats are let on a licence agreement.

## Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Homelessness Star model to help them achieve their goals, and manage and improve their personal safety, social, emotional and mental wellbeing.

Our highly trained staff are on-site from Monday-Friday, 8.30am - 6.30pm. They are also available various hours on Saturday and Sunday. There is an overnight concierge service as well as an out-of-hours telephone service, should residents require any further support.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing finances (budgeting and benefits)
- Dealing with correspondence
- Daily living skills
- Accessing education, training and employment
- Planning a successful move-on
- Signposting and accessing other services
- Building confidence, resilience and self-esteem
- Preventing homelessness
- Managing rent and arrears

## How to apply and eligibility

We accept referrals from the Borough Council of King's Lynn and West Norfolk, and other local agencies. All support needs will be assessed before an application is accepted.

### To be eligible for a place at Astwell House, applicants must:

- Be aged 18 or over
- Be homeless or at risk of homelessness
- Have identifiable support needs
- Be committed to engaging with staff

## Contact us

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