# Sanctuary Supported Living

# **Church House** Faversham, Kent



## HOMELESSNESS

Situated in the charming market town of Faversham, Church House provides short-term support for adults who are homeless, or at risk of homelessness, encouraging them to develop their skills and move on to live independently.

- Low level, intensive housing management support with residents eligible for a maximum of three hours support per week
- > Follow-on support when residents are ready to move into their own, independent accommodation
- > We are only able to accept referrals from professionals



# "We support people on their pathway to independence."

Local Service Manager, Church House



## **About Sanctuary Supported Living**

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



#### Accommodation



Eight part-furnished, singleoccupancy bedrooms in a shared house, and one self-contained, one-bedroom flat.



Free Wi-Fi in communal areas. We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



A three-minute walk from The Faversham Recreation Ground, and close to other amenities like supermarkets, restaurants, cinemas, and public transport links.



### Communal areas

A shared lounge, kitchen, bathroom, dining room and aarden with level access throughout.



# and security

Staff on-site during office hours, an out-of-hours telephone service and CCTV help to ensure residents' safety and security.



# agreement type

All bedrooms and the one-bedroom apartment are let on a license agreement.

## Support

To help residents achieve greater independence, staff work with them to draw up a personalised action plan. This helps them achieve their aims and goals, manage and improve their personal safety, and improve social, emotional and mental wellbeing.

Our highly-trained staff are on-site between 9am and 4pm, Monday, Thursday and Friday, and between 9am and 3pm on Tuesday. There's also an out-of-hours telephone service, should residents require any further support.

#### Tailored support, advice and assistance includes:

- Maintaining a tenancy, rent, and arrears
- Managing finances (budgeting and benefits)
- > Accessing education, training and employment
- Planning a successful move-on
- Signposting and accessing other services
- > Building confidence, resilience, and self-esteem
- Managing anti-social behaviour
- > Issuing and enforcing occupancy agreements
- Mediation of neighbour disputes
- Planning a successful move-on

## How to apply and eligibility

We do not accept direct applications. To apply, referrals must be made by the Rough Sleeper Team at Swale Borough Council. All support needs will be assessed before an application is accepted.

## To be eligible for a place at Church House, applicants must:

- Be single
- Be homeless or at risk of homelessness
- Require a maximum of three hours support per week

When residents are ready to move into their own independent accommodation, we can provide low level, follow-on support.

#### Contact us

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