

Costessey Homelessness Supported Housing Norfolk

➤ HOMELESSNESS

Costessey Homelessness Supported Housing has eight single-occupancy bedrooms and one self-contained flat in the main building and another three single-occupancy bedrooms and two self-contained flats on the same site. We provide support for adults aged 18 and over, who are homeless or at risk of homelessness.

- Staff on-site various hours to suit residents' needs
- Short-term supported housing for up to two years
- Communal facilities include a lounge, kitchen, garden, laundry facilities, wet rooms, and a games area



“We support people
on their pathway to
independence.”

Local Service Manager

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

Accommodation



Accommodation type

A total of 11 single occupancy rooms and 3 self-contained flats. All fully furnished.



Location

A quiet residential area of Norwich, within walking distance of shops, leisure facilities, parks and public transport links.



Communal areas

There is a communal lounge, kitchen, bathroom and garden at all services.



WiFi

Communal Wi-Fi is available to all residents in communal areas.



Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security and an onsite concierge.



Rental agreement type

All accommodation is let on a licence agreement.

Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model, to help them achieve their aims and goals. Staff support residents to manage and improve their personal safety and improve social, emotional and mental wellbeing.

Our highly trained staff are on-site during office hours to deliver personalised support and meet residents needs. There is an overnight concierge and an out-of-hours telephone service, should residents require any further support.

Tailored support, advice and assistance includes:

- › Maintaining a tenancy
- › Managing finances (budgeting and benefits)
- › Cooking, cleaning and shopping
- › Building confidence, resilience and self-esteem
- › Managing anti-social behaviour
- › Preventing future homelessness
- › Accessing education, training and work
- › Signposting and accessing other services
- › Planning a successful move-on

How to apply and eligibility

To apply directly, please contact us and ask for an application form. We also accept referrals from South Norfolk District Council, Norwich City Council and other local agencies that you are working with. All support needs will be assessed before an application is accepted.

To be eligible for a place at Costessey Homelessness Supported Housing, applicants must:

- › Be aged 18 or over
- › Be homeless or at risk of homelessness
- › Have identifiable support needs
- › Be committed to engaging with staff and external services

Contact us

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Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

