

Felixstowe Homelessness Supported Housing Suffolk

➤ HOMELESSNESS

Felixstowe Homelessness Supported Housing has four services spread across the seaside resort town of Felixstowe: Buregate Road, Orford Road, Queens Road and Langley Close. We provide supported housing accommodation and personalised support for young people and adults aged 16 or over, who are homeless or at risk of homelessness.

- Staff on-site 24 hours
- Short-term supported housing
- All rooms are part furnished

**“We support people
on their pathway to
independence.”**

Local Service Manager

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation



Accommodation type

16 single-occupancy bedrooms within a hostel at Buregate Road, 9 single-occupancy bedrooms within a shared house at Orford Road, 6 self-contained flats at Queens Road and 9 flats at Langley Close, both self-contained and shared.



Communal areas

There is a communal lounge, kitchen, bathroom and garden.



Safety and security

Staff office on-site at Langley Close with CCTV, and a secure door access system help to ensure residents' safety and security with CCTV at Orford Road, Buregate Road and Queens Road.



WiFi

Communal Wi-Fi is available to all residents at Queens Road, Buregate Road and Orford Road.



Location

All properties are close to shops, restaurants, parks, public transport links and the seaside.



Rental agreement type

All rooms and flats are let on excluded licence agreements.

Support

Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model, to help them achieve their aims and goals. Staff support residents to manage and improve their personal safety and improve social, emotional and mental wellbeing.

Our highly-trained staff are on-site at various hours, according to residents' needs. There is an overnight concierge service seven days a week and an out-of-hours telephone service, should residents require any further support.

Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Signposting and accessing other services
- Planning a successful move-on
- Preventing homelessness

How to apply and eligibility

To apply, complete Suffolk County Council's Housing Related Support Application. All support needs will be assessed before an application is accepted.

To be eligible for a place at Felixstowe Homelessness Supported Housing, applicants must be:

- Aged 16 to 65
- A single young person or adult
- Homeless or at risk of homelessness
- Have a recognised support need

Contact us

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Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

