

Greenwich Care Services London

➤ MENTAL HEALTH

Greenwich Care Services has five buildings spread across Greenwich, comprised of 20 en-suite bedrooms in shared houses and 20 one-bedroom flats. We provide supported accommodation for adults aged 18 and over, with medium level mental health needs.

- Staff on-site all services 9am - 9pm
- Floating nighttime Concierge service
- Short-term supported housing with care
- Integrated and mobile assistive technology

“The staff are simply fantastic. They are very caring, more like family than staff.”

Resident

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation



Accommodation type

Furnished rooms and living spaces with a mix of self-contained flats and en-suite bedrooms:

- › Victoria Way in Charlton
14-bedroom shared house
- › Burnt Ash Hill in Lee
Five self-contained flats
- › Herbert Road in Plumstead Common
Six bedroom shared house
- › Landsdowne Lane in Greenwich
Seven self-contained flats
- › Manor Park in Hither Green
Eight self-contained flats



Location

All buildings are in residential areas, within walking distance of shops, restaurants, parks, colleges, and public transport links.



Communal areas

Communal facilities including kitchens, dining areas and lounges. Residents are encouraged to socialise with others, using the communal facilities from across all five buildings.



Rental agreement

The one-bedroom flats are let on an assured shorthold tenancy and the bedrooms in shared houses are let on a licence agreement.



Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security.



Technology

Integrated emergency pull cord alarm system in all buildings and personal pendant alarms available.

Free Wi-Fi and computers available for residents at all services.

Care and support

Everyone is supported to achieve greater independence. Staff draw up a personalised care and support plan with residents using the Mental Health Recovery Star model.

Our highly-trained staff are on-site 9am to 9pm, seven days a week at all sites. There is an overnight concierge service and an out-of-hours telephone service, should residents require any further support.

Tailored support, advice and assistance includes:

- › Maintaining a tenancy
- › Managing finances (budgeting and benefits)
- › Managing personal care and medication
- › Dealing with correspondence
- › Socialising and community involvement
- › Building confidence, resilience and self-esteem
- › Cooking, cleaning and shopping
- › Developing hobbies and interests
- › Maintaining health, safety and security
- › Signposting and accessing other services
- › Planning a successful move-on

How to apply and eligibility

To apply, complete Greenwich Council's application for housing-related support.

All support needs will be assessed before an application is accepted.

To be eligible for a place at Greenwich Care Services, applicants must:

- › Be aged 18 or over
- › Have a diagnosed mental health need
- › Have an allocated Care Coordinator

Contact us

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