

Haverhill Homeless Supported Housing Suffolk

➤ HOMELESSNESS

Haverhill Homeless Supported Housing has two services in the town, including nine bedrooms and four one-bedroom flats at The Limes, and nine bedrooms and a studio flat at Heazeworth House. We provide support for adults aged 18 or over, who are homeless or at risk of homelessness.

- Staff on-site various hours to suit residents' needs, including overnight
- Short-term move-on service for up to 18 months
- Communal facilities a lounge, kitchen and garden

“We support people on their pathway to independence.”

Local Service Manager

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation



Accommodation type

A total of 18 single-occupancy bedrooms in a hostel, 4 self-contained one-bedroom flats and one studio flat.



Location

Two properties in Haverhill, within walking distance of shops, restaurants, parks, GP's and a cinema.



Communal areas

Communal lounge, kitchen and garden, where residents are encouraged to socialise together.



WiFi

Wi-Fi is available to all residents in communal areas.



Safety and security

Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.



Rental agreement type

Both flats are let on licence agreements. All bedrooms are let on assured shorthold tenancy agreements.

Support

Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model, to help them achieve their aims and goals.

Our highly-trained staff are on-site across both Haverhill locations, seven days a week. Their hours of work vary according to resident's needs, giving residents peace of mind that support is always on-hand. There is an overnight concierge service seven days a week and an out-of-hours telephone service, should residents require any further support.

Tailored support, advice and assistance includes:

- › Maintaining a tenancy
- › Managing finances (budgeting and benefits)
- › Cooking, cleaning and shopping
- › Building confidence, resilience and self-esteem
- › Developing hobbies and interests
- › Dealing with correspondence
- › Accessing education, training and work
- › Maintaining health, safety and security
- › Signposting and accessing other services
- › Planning a successful move-on

How to apply and eligibility

To apply, please complete Suffolk County Council's housing related support application form. All support needs will be assessed before an application is accepted.

To be eligible for a place at Haverhill Homeless Supported Housing, applicants must:

- › Be aged 18 or over
- › Be homeless or at risk of homelessness
- › Be referred by Suffolk County Council for housing related support
- › Require low to medium support and be assessed as low-risk

Contact us

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Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

