Sanctuary Supported Living

## **Howell Road** Exeter

## **HOMELESSNESS**

Howell Road has 11 single-occupancy bedrooms in a shared house. We provide accommodation and support for adults aged 18 and over, who have experienced or are at immediate threat of homelessness.

- > We can only accept professional referrals
- > Staff on-site various hours to suit residents' needs
- Short-term supported housing
- > Communal lounge, kitchen, laundry room and garden



# "We **support people** on their pathway to **independence**."



Local Service Manager, Howell Road

## **About Sanctuary Supported Living**

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



11 fully furnished single-occupancy bedrooms spread over two floors.

Location



All bedrooms are let on a licence agreement.

Safety

and security



A lounge, kitchen, dining room and bathroom with shared garden.



Free Wi-Fi is available to all residents in communal areas.

Close to Exeter city centre, within walking distance of

shops, supermarkets, cafes and

restaurants and transport links.

Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.

## Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Outcomes Star model, to help them achieve their aims and goals. Staff support residents to manage and improve their personal safety and improve social, emotional and mental wellbeing.

Our highly trained staff are on-site various hours to suit residents' needs, giving residents peace of mind that support is always on-hand. There is an overnight concierge service seven days a week.

#### Tailored support, advice and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- > Socialising and community involvement
- Managing mental health needs
- > Maintaining health, safety and security
- Dealing with correspondence
- Preventing homelessness
- > Signposting and accessing other services
- Planning a successful move-on
- Maintaining appropriate behaviour and good communication

## How to apply and eligibility

We accept referrals from Exeter City Council, as well as Devon Home Choice and Devon probation service. All support needs will be assessed before an application is accepted.

We do not accept direct referrals.

#### To be eligible for a place applicants must:

- > Be aged 18 or over
- Be homeless or at risk of homelessness
- > Be a single adult (no children or other dependants)
- Have a local connection: resided in the area for six of the last twelve months, or three of the last five years; work in Devon; Have family connections in Devon or; have special circumstances for moving to Devon

### **Contact us**

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## www.sanctuary-supported-living.co.uk