

# Ipswich Homelessness Supported Housing Suffolk

## ➤ HOMELESSNESS

Ipswich Homelessness Supported Housing has three services spread across Ipswich: Anglesea Road, Berners Street and Cecil Road. We provide supported housing accommodation and personalised support for single young people and adults aged 16 or over, who are homeless or at risk of homelessness.

- Staff on-site during office hours at Anglesea Road
- Short-term supported housing for up to 18 months
- Communal rooms at Anglesea Road and Cecil Road

**“We support people on their pathway to independence.”**

**Local Service Manager**

## About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



## Accommodation



### Accommodation type

14 bedrooms and four one-bed flats at Anglesea Road. A two-bed flat and 12 one-bed flats at Berners Street. Three bedrooms at Cecil Road.



### Location

All properties are close to shops, restaurants, parks, leisure facilities, colleges and public transport links.



### Communal areas

Anglesea Road and Cecil Road have a communal kitchen, lounge/diner, bathroom and garden.



### WiFi

Wi-Fi is available to all residents in communal areas across the services.



### Safety and security

Staff office on-site at Anglesea Road, CCTV and a secure door access system help to ensure residents' safety and security.



### Rental agreement type

All rooms are let on excluded licence agreements, and all flats are let on an assured shorthold tenancy agreement.

## Support

Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model, to help them achieve their aims and goals. Staff support residents to manage and improve their personal safety and improve social, emotional and mental wellbeing.

Our highly-trained staff are on-site at Anglesea Road during office hours, giving residents peace of mind that support is on-hand. There is an overnight concierge service seven days a week and an out-of-hours telephone service, should residents require any further support.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on
- Preventing homelessness

## How to apply and eligibility

To apply, complete Suffolk County Council's application process for housing-related support. All support needs will be assessed before an application is accepted.

### To be eligible for a place at Ipswich Homelessness Supported Housing, applicants must:

- Be aged 16 to 65
- Be homeless or at risk of homelessness
- Have a recognised support need

## Contact us

Anglesea Road, Ipswich IP1 3PX

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Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

