

Ipswich Services

Ipswich

➤ HOMELESSNESS

Ipswich Services has four schemes spread across Ipswich: Cavendish Lodge, Woodbridge Road, Back Hamlet, Gladstone Road. We provide supported housing accommodation and personalised support for adults aged 18 or over, who are homeless or at risk of homelessness.

- Staff on-site 24 hours a day at Cavendish Lodge
- Short-term supported housing for up to 18 months
- Communal lounge, kitchen, bathrooms, laundry room and garden



“We support people on their pathway to independence.”

Local Service Manager, Ipswich Services

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

Accommodation



Accommodation type

30 bedrooms at Cavendish Lodge, including three Rough Sleeper Initiative rooms, and 12 bedrooms spread across Woodbridge Road, Back Hamlet and Gladstone Road.



Location

All properties are close to shops, restaurants, parks, leisure facilities, colleges and public transport links.



Communal areas

Each property has a communal lounge, kitchen, bathroom, laundry room and garden.



WiFi

Communal Wi-Fi is available to all residents at Cavendish Lodge.



Safety and security

Staff office on-site at Cavendish Lodge, CCTV and a secure door access system help to ensure residents' safety and security.



Rental agreement type

All rooms are let on excluded licence agreements.

Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model, to help them achieve their aims and goals. Staff support residents to manage and improve their personal safety and improve social, emotional and mental wellbeing.

Our highly-trained staff are on-site 24 hours a day at Cavendish Lodge, giving residents the peace of mind that support is on-hand. Staff also provide support to residents at Woodbridge Road, Back Hamlet, Gladstone Road as needed.

Tailored support, advice and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on

How to apply and eligibility

To apply, complete Suffolk County Council's application for housing-related support. All support needs will be assessed before an application is accepted.

To be eligible for a place at one of these Ipswich Services, applicants must:

- Be aged 18 or over
- Be homeless or at risk of homelessness
- Require low or medium support and be assessed as low-risk

To apply for a Rough Sleeper Initiative bedroom at Cavendish Lodge, please contact us to discuss the current referral process.

Contact us

Cavendish Lodge, 10 Turret Lane
Ipswich IP4 1DL

01473 219 155

Ipswich.Services@sanctuary-housing.co.uk