

Sanctuary Supported Living's Thurrock Homelessness Service provides outreach support to rough sleepers in the area.

By using the StreetLink website, mobile app or phone line, anyone who is concerned about a rough sleeper can alert Sanctuary Supported Living's outreach team, who can then provide the support they need.

How does Streetlink work?

- Visit www.streetlink.org.uk and click 'Take action now'
- Download the mobile app (free from the iTunes and Google Pay stores)
- Call 0300 500 0914

What information will I be asked for?

The more you can tell us, the better the chance the individual will be found. Please provide the following information where possible:

- A specific location for the rough sleeping site. You can do this by using a map to pinpoint the exact location or by providing a written description.
- The time and date where you saw the rough sleeper at the location.
- Any information about them that will help us to find them (gender, approximate age, what the person looks like, what they are wearing, if they have a contact number).

What happens when an alert is made?

Sanctuary Supported Living or Thurrock Council Homeless Team will receive an email notification when an alert is made. They will receive the relevant details from StreetLink so that they can make contact with the rough sleeper. If you request it, StreetLink can give you an update on what happened as a result of your alert.

If you would like more information about our outreach service, or to support us by volunteering or donating food or clothing, please get in touch.

01375 379 473 Charles.Street@sanctuary-housing.co.uk







