

# Great Yarmouth Homeless Supported Housing

## Great Yarmouth

### ► HOMELESSNESS

Great Yarmouth Homeless Supported Housing has two services within Great Yarmouth, Moreton Court and Woburn House, comprising 20 single-occupancy bedrooms, six one-bedroom flats and three studio flats. We provide support for adults aged 18 or over, who are homeless, or at risk of homelessness.

- Staff on-site various hours to suit residents' needs
- Short-term supported housing for up to two years
- Communal lounge, kitchen and garden



“We support people  
on their pathways for  
independence.”

Local Service Manager, Great Yarmouth  
Homeless Supported Housing



### About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

A total of 20 single-occupancy hostel bedrooms, six one-bedroom flats and three studio flats.



### Location

Two properties in Great Yarmouth, within walking distance of shops, restaurants, parks, colleges, the beach and public transport links.



### Communal areas

A lounge, kitchen, laundry room, bathroom and garden.



### Technology

Wi-Fi is available to all residents in communal areas.



### Safety and security

Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.



### Rental agreement type

All flats and bedrooms are let on a licence agreement.

## Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Home Star model, to help them achieve their aims and goals. Our highly-trained staff are on-site various hours to suit residents' needs, giving them peace of mind that support is on-hand.

There is an overnight concierge service seven days a week and an out-of-hours telephone service, should residents require any further support. Residents can purchase additional telecare technology to further promote their independence.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing finances (budgeting and benefits)
- Cooking, cleaning and shopping
- Building confidence, resilience and self-esteem
- Developing hobbies and interests
- Dealing with correspondence
- Accessing education, training and work
- Managing health, wellbeing, safety and security
- Signposting and accessing other services
- Planning a successful move-on

## How to apply and eligibility

We can only accept referrals from Great Yarmouth Borough Council's Housing Options team, so please contact them directly. All support needs will be assessed before an application is accepted.

### To be eligible for a place at Great Yarmouth Homeless Supported Housing, applicants must:

- Be aged 18 or over
- Be homeless or at risk of homelessness

## Contact us

Woburn House, 3 Sandown Road, Great Yarmouth, Norfolk NR301EY

**01493 302 110**

**SSL.Great.Yarmouth@sanctuary.co.uk**