

Arnhem Road Chelmsford

> HOMELESSNESS

Located in the city of Chelmsford, Arnhem Road provides intensive housing management support for adults aged 18-65, who are homeless or at risk of homelessness.

- > Short-term support for up to two years
- > Part furnished bedrooms
- > Staff on-site Monday-Friday



**“We support people
on their pathway for
independence.”**

Local Service Manager, Arnhem Road



About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation



Accommodation type

Nine single-occupancy bedrooms in a shared house. All bedrooms are part furnished.



Location

Within easy access to the park, sports centre, shops, supermarkets, restaurants, and public transport links.



Communal areas

There is a communal lounge, dining room, kitchen, laundry room, bathroom and garden.



Technology

Free Wi-Fi in communal areas. We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



Safety and security

Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.



Rental agreement type

All rooms are let on an excluded licence agreement.

Support

Staff draw up a personalised support plan with residents using the Home Star model, to help them achieve their aims and goals.

Our highly-trained staff are on-site during office hours, giving residents peace of mind that support is on-hand. There is an out-of-hours telephone service, should residents require any further support.

Residents can purchase additional telecare technology for extra safety and reassurance, and to further promote their independence.

Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing finances (budgeting and benefits)
- Dealing with correspondence
- Maintaining health, safety and security
- Accessing education, training and employment
- Planning a successful move-on
- Building confidence, resilience and self-esteem
- Preventing homelessness
- Issuing and enforcing occupancy agreements
- Managing rent and rent arrears

How to apply and eligibility

To apply, complete Chelmsford City Council's or Braintree District Council's application for housing-related support.

All support needs will be assessed before an application is accepted.

To be eligible for a place at Arnhem Road, applicants must:

- Be aged 18 – 65
- Be homeless or at risk of homelessness
- Be on a treatment and recovery programme or willing to be referred for one, if applicant has a drug or alcohol misuse disorder
- Require a minimum of three hours a week of housing-related support

We provide additional follow-on support when residents move on to live independently, for up to three months.

Contact us

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