

Cambridgeshire Homelessness

> HOMELESSNESS

Cambridgeshire Homelessness has six hostels across the county, covering East Cambridgeshire and South Cambridgeshire.

We provide intensive housing management and housing management only services for adults aged 16 and over who are homeless or at risk of homelessness.

All rooms are fully furnished and our hostels offer short term supported living while housing applications are being assessed by the local authority.



“We support people to help break the cycle of homelessness.”

Area Service Manager

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation



Accommodation type

Five hostels comprising of 32 single-occupancy bedrooms, plus 24 one-bedroom flats and 6 two-bedroom flats in Waterbeach. All rooms are fully furnished.



Location

Services are in Ely and the villages of Burwell, Littleport, Sawston, and Waterbeach. Each one is located in residential areas with easy access to local amenities and public transport.



Safety and security

Staff office on-site at most services, CCTV, and a secure door access system help to ensure residents' safety and security.



Communal areas

A kitchen, bathroom and garden at all properties, but other facilities vary at each service.



Rental agreement type

All accommodation is let on a licence agreement.

Support

We provide intensive housing management support and housing management support only for single, vulnerable adults, to promote and maintain independence.

Our highly-trained staff are on-site during office hours, Monday to Friday, to suit residents' needs. There is an out-of-hours telephone service, should residents require any further support.

Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Signposting and accessing other services
- Managing rent and arrears
- Managing and claiming housing benefits
- Maintaining the home
- Health and safety in the home
- Issuing and enforcing occupancy agreements

How to apply and eligibility

We do not accept self-referrals. If you're homeless, or at risk of being homeless, contact your local authority - either East or South Cambridgeshire District Council. Once a referral is received, staff will complete a pre-interview to assess your suitability. If approved, they will arrange an appointment to see you.

Whilst you are living in temporary accommodation with us, the local authority will assess your homeless application. If you're found to be homeless and in priority need, it is up to the local authority to find you suitable accommodation.

To be eligible for a place at Cambridgeshire Homelessness, applicants must:

- Be aged 16 or over and homeless or at risk of homelessness

Contact us

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Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

