

Accommodation



Accommodation type

12 unfurnished one-bedroom apartments, each with a bedroom, lounge/diner, fully-fitted kitchen and accessible shower room.



Location

Ketley Millennium Village, just three miles from Telford town centre, within walking distance of shops, leisure facilities and public transport links.



Communal areas

A lounge, level-access landscaped gardens and an outside seating area, as well as access to the facilities at Rose Manor retirement community.



Technology

Free Wi-Fi in communal areas. Integrated emergency pull cord alarm system throughout and personal pendant alarm available. Bed sensors and door sensors help maintain independence.



Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security.



Rental agreement type

All apartments are let on an assured shorthold tenancy agreement.

Support

Everyone is supported to achieve greater independence. Staff draw up a personalised care and support plan with residents using the Life Star model.

Our highly-trained staff are on-site 24 hours a day, seven days a week, giving residents peace of mind that support is always on-hand. Residents can also purchase additional telecare technology to further promote their independence.

Tailored care, support and assistance includes:

- › Daily living skills
- › Maintaining a tenancy
- › Managing rent and rent arrears
- › Managing finances (budgeting and benefits)
- › Cooking, cleaning and shopping
- › Managing personal care and medication
- › Managing nutrition and hydration needs
- › Socialising and community involvement
- › Maintaining health, safety and security
- › Dealing with correspondence

How to apply and eligibility

We accept referrals from Telford and Wrekin Council. All care and support needs will be assessed before an application is accepted.

To be eligible for a place at Oleander House, applicants must

- › Be aged 18 or over
- › Require a minimum of 14 hours of care per week
- › Have a learning disability, dual diagnosis or acquired brain injury

Contact us

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