

Victoria Road Hartlepool

▶ YOUNG PEOPLE

Victoria Road has 10 fully furnished en-suite rooms, two emergency bedrooms and a one-bedroom move-on apartment. We provide support for young people aged 16 to 25, who are homeless or at risk of homelessness and who require support to increase their confidence and develop their skills, so they can learn to live independently.

- ▶ Staff on-site 24 hours a day
- ▶ Short-term supported housing for up to two years
- ▶ Communal lounge, dining room, kitchen, gym and games room

“We support people
on their pathways for
independence.”

Local Service Manager, Victoria Road

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation



Accommodation type

10 fully furnished en-suite rooms, two short-term emergency bedrooms and a one-bedroom move-on apartment.



Location

Within walking distance of local shops, leisure facilities, public transport links, and colleges.



Communal areas

A lounge, dining room, kitchen, gym, games room and garden



Technology

Free Wi-Fi in communal areas. We can provide assistive technology for additional safety and reassurance, which can be purchased at additional cost.



Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security.



Rental agreement type

All bedrooms and the self-contained apartment are let on a licence agreement.

Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Young Person's Star model. The highly-trained staff are on-site 24 hours a day, seven days a week, giving residents peace of mind that support is always on-hand.

There is an out-of-hours telephone service, should residents require any further support. Residents can also purchase additional telecare technology to further promote their independence.

Tailored support and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- Cooking, cleaning and shopping
- Building positive relationships
- Developing hobbies and interests
- Dealing with correspondence
- Socialising and community involvement
- Maintaining health, safety and security
- Signposting and accessing other services
- Planning a successful move-on

How to apply and eligibility

We accept referrals from Hartlepool Borough Council. For an application form, please email HousingAdviceTeam@hartlepool.gov.uk or Childrens.Commissioning@Hartlepool.gov.uk

All support needs will be assessed before an application is accepted.

To be eligible for a place at Victoria Road, applicants must:

- Be aged 16 to 25
- Require support to live independently
- Be homeless or at risk of homelessness and/or a looked-after child, an unaccompanied asylum seeker or a care-leaver

Contact us

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