

# Ankatel Close

## Weston-super-Mare

### ► HOMELESSNESS

Ankatel Close has seven one-bedroom apartments and two, two-bedroom apartments. We provide support for young people aged 16-25, who are homeless or at risk of homelessness, or who are looking to move on from our higher-level supported housing services.

- Staff on-site at Weston Foyer, conveniently located just behind Ankatel Close
- Short-term supported housing for up to two years
- Self-contained apartments with a communal garden



“We support people on their pathways for independence.”

Local Service Manager, Ankatel Close

### About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

Seven one-bedroom apartments and two, two-bedroom apartments. All apartments are un-furnished and have a bedroom, lounge/diner, kitchen and shower room.



### Location

A quiet, residential area of Weston-Super-Mare, within walking distance of shops, leisure facilities, Weston College, the seafront and public transport links.



### Communal areas

All residents have access to a shared garden.



### Technology

We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



### Safety and security

A secure door access system helps to ensure residents' safety and security. A staff office is located on-site at Weston Foyer.



### Rental agreement type

All apartments are let on an assured shorthold tenancy agreement.

## Support

Staff draw up a personalised support plan with residents using the Young Person's Star model.

Our highly-trained staff are available on-site at Weston Foyer during various hours to suit residents' needs, giving them peace of mind that support is on-hand.

There is an overnight concierge service seven days a week and an out-of-hours emergency telephone service.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on

## How to apply and eligibility

We accept referrals from the Housing Team at North Somerset Council. Please see their website or call 01934 888 888.

We also accept applications from residents who are looking to move on from our other services, such as Weston Foyer.

All support needs will be assessed before an application is accepted.

### To be eligible for a place at Ankatel Close, applicants must:

- Be aged 16 to 25
- Be a single young person who is homeless or at risk of homelessness
- Require low-level support, with a minimum of one hour of support per month

## Contact us

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