

# Rachel House

## Banbury

### ▶ YOUNG PEOPLE

Located in the heart of Banbury, Rachel House has 10 self-contained flats. We provide support for young parents aged 16 to 25 and their children.

- ▶ Staff on-site from 7.30am – 10.30pm, with an overnight concierge service
- ▶ Short-term supported housing
- ▶ Communal lounge with playroom, kitchen-diner, laundry room and garden



“We support people on their pathways for independence.”

Local Service Manager, Rachel House

### About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

10 partly-furnished studio flats.



### Location

Close to the centre of Banbury and within walking distance of shops, restaurants, Banbury and Bicester College, People's Park and public transport connections.



### Communal areas

A lounge with playroom, kitchen-diner, laundry room and garden.



### Technology

Wi-Fi is available to all residents in communal areas. We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



### Safety and security

Staff are on site from 7.30am – 10.30pm, with an overnight concierge service and secure door access, to ensure a safe and secure place to live.



### Rental agreement type

All flats are let on a licence agreement.

## Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Young Person's Star model. Our highly-trained staff are on-site 24 hours a day, including overnight concierge service, giving residents peace of mind that support is always on-hand.

Residents can also purchase additional telecare technology to further promote their independence. We provide follow-on support for 1 year after residents move on to live independently.

### Tailored support, advice and assistance includes:

- › Daily living skills
- › Maintaining a tenancy
- › Parenting skills
- › Managing finances (budgeting and benefits)
- › Building confidence, resilience and self-esteem
- › Accessing education, training and employment
- › Managing rent and rent arrears
- › Maintaining health, safety and security
- › Signposting and accessing other services
- › Planning a successful move-on

## How to apply and eligibility

To apply, email [placementservices@oxfordshire.gov.uk](mailto:placementservices@oxfordshire.gov.uk). We accept referrals from Cherwell District Council and from Oxfordshire County Council's placement team.

All support needs will be assessed before an application is accepted.

### To be eligible for a place at Rachel House, applicants must:

- › Be single and aged 16 to 25
- › Be pregnant or have a child or children

## Contact us

Rachel House, 2 Dashwood Road, Banbury, Oxfordshire OX16 5HA

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