

# Willow House

## Woking, Surrey

### > MENTAL HEALTH

Willow House has seven fully-furnished rooms in a shared house plus one studio flat. We provide accommodation and support for people aged 18-60 with complex needs.

- > Staff on-site during office hours
- > Short-term supported housing for up to two years
- > Security features include CCTV and secure door access



**“We support people on their pathways for independence.”**

Local Service Manager, Willow House

### About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

Seven fully-furnished rooms and one self-contained flat.



### Location

Located within walking distance of shops, leisure facilities and public transport links.



### Communal areas

Lounge, dining room, kitchen, laundry room, bathroom and garden.



### Technology

Free Wi-Fi in communal areas. We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



### Safety and security

Staff office on-site, CCTV, a secure door access system to ensure residents' safety and security and an out of hours telephone service.



### Rental agreement type

All accommodation is let on an assured shorthold tenancy agreement.

## Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Mental Health Recovery Star model, aiming to equip them with the skills and confidence to live independently within a two-year timeframe.

Our highly-trained staff are on-site 9am–5pm, Monday to Friday. There is an out-of-hours telephone service, should residents require any further support.

Residents can also purchase additional telecare technology to further promote their independence.

### Tailored support and assistance includes:

- › Daily living skills
- › Maintaining tenancy
- › Managing finances (budgeting and benefits)
- › Cooking, cleaning and shopping
- › Dealing with correspondence
- › Building positive relationships
- › Signposting and accessing other services
- › Accessing education, training and employment
- › Building confidence, resilience and self-esteem
- › Planning a successful move-on

## How to apply and eligibility

To apply directly, please contact us for an application form. We also accept referrals from Woking Borough Council Supported Living Accommodation Panel and voluntary agencies.

All support needs will be assessed before an application is accepted.

### To be eligible for a place at Willow House, applicants must:

- › Be aged 18-60
- › Have a mental health need, complex needs or substance misuse issues.

We also provide follow-on support for up to 3 months when residents move on to live independently.

## Contact us

Willow House, Triggs Lane, Woking, Surrey GU21 7PL

**01483 723 837**

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