

# Richard House

## Brentwood, Essex

### > HOMELESSNESS

Richard House provides support for adults aged 18 to 65, who are homeless or at risk of homelessness.

- > Staff on-site at various hours, Monday to Friday
- > Intensive housing management support
- > Shared lounge, kitchen, dining room and garden



“We support people on their pathways for independence.”

Local Service Manager, Richard House

### About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

Ten fully-furnished bedrooms in a shared house and one furnished one-bedroom apartment.



### Location

A residential area of Brentwood, close to shops, restaurants, parks, and public transport links.



### Communal areas

A shared lounge, kitchen, dining room, laundry room, bathroom and garden.



### Technology

We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



### Safety and security

Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.



### Rental agreement type

All bedrooms are let on a licence agreement and the apartment is let on an assured shorthold tenancy agreement.

## Support

We provide intensive housing management support of approximately three hours per week to single, vulnerable adults. Our highly-trained staff are on-site at various hours, Monday to Friday, to suit residents' needs.

There is an out-of-hours telephone service, should residents require any further support.

Residents can also purchase additional telecare technology to further promote their independence.

### Tailored support, advice and assistance includes:

- Managing rent and rent arrears
- Managing and claiming housing benefits
- Signposting to appropriate third party support
- Mediation of neighbour disputes
- Maintaining the home
- Health and safety in the home
- Issuing and enforcing occupancy agreements

## How to apply and eligibility

We accept referrals from Brentwood Borough Council. We do not accept direct applications.

All support needs will be assessed before an application is accepted.

### To be eligible for a place at Richard House, applicants must:

- Be aged 18 to 65
- Have a housing support need

## Contact us

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