

# The Maples

## Barnstaple, Devon

### ► HOMELESSNESS

The Maples has 9 rooms in a shared house. We provide accommodation and support for single adults aged 18 and over, who are experiencing, or are at risk of, homelessness.

- Staff on-site 24 hours a day
- Short-term supported housing
- Communal facilities include a lounge, dining room, kitchen and garden



“We support people on their pathways for independence.”

Local Service Manager, The Maples

### About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

9 fully-furnished bedrooms in a shared house.



### Location

A quiet, residential area, just 15 minutes walk from Barnstaple town centre with access to shops, Pilton Park, leisure facilities and public transport links.



### Communal areas

A lounge, dining room, kitchen, bathroom, laundry room and garden.



### Technology

Free Wi-Fi in communal areas. We can provide assistive technology for extra reassurance at an additional cost.



### Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security.



### Rental agreement type

All rooms are let on a licence agreement.

## Support

Everyone is supported to achieve greater independence. Our highly-trained staff draw up a personalised support plan with residents using the Home Star model, to help them achieve their aims and goals. Staff are on-site 24/7, which includes an overnight concierge service, giving residents peace of mind that support is always on-hand.

Residents can also purchase additional telecare technology to further promote their independence.

We provide follow-on support for up to X months when residents move on to live independently.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on

## How to apply and eligibility

We do not accept direct applications. Referrals can be made from North Devon Council, as well as Devon Home Choice, Devon probation service, Rough Sleeping Coordinators, and Rise. All support needs will be assessed before an application is accepted.

### To be eligible for a place at The Maples, applicants must:

- Have a local connection. You must have resided in the area for six of the last twelve months (or three out of the last five years) where residence has been out of choice, you work in Devon, have family connections in Devon and/ or have special circumstances for moving to Devon
- Be aged 18 or over
- Be a single adult (no children or other dependants)
- Be homeless or at risk of homelessness

## Contact us

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