

Bury St Edmunds Homeless Supported Housing Bury St Edmunds

➤ HOMELESSNESS

Bury St Edmunds Homeless Supported Housing has multiple services in the town: Bracondale, Grove Park, Springfield Road and Northgate Street. We provide support for adults aged 18 to 64, who are homeless or at risk of homelessness.

- Staff on-site various hours to suit residents' needs
- Short-term supported housing for up to 18 months
- Communal lounge, kitchen, bathroom and garden at all services



“We support people
on their pathways for
independence.”

Local Service Manager, Bury St Edmunds
Homeless Supported Housing



About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

Accommodation



Accommodation type

A total of 16 single-occupancy bedrooms, 11 en-suite bedrooms, five studio flats, nine one-bedroom flats and four short stay emergency accommodation (SSEA) rooms.



Location

Six properties spread across Bury St Edmunds, all within walking distance of shops, restaurants, parks, colleges, cinemas and public transport links.



Communal areas

There is a communal lounge, kitchen, bathroom and garden at all services.



Technology

Free Wi-Fi in communal areas. We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security.



Rental agreement type

All flats and bedrooms are let on a licence agreement.

Support

Everyone is supported to achieve greater independence. Staff draw up a personalised support plan with residents using the Home Star model, to help them achieve their aims and goals. Our highly trained staff are on-site various hours to suit residents' needs.

There is an overnight concierge service seven days a week at all services, as well as an out-of-hours telephone service, should residents require any further support. We also provide follow-on support when residents move on to live independently. Residents can purchase additional telecare technology to further promote their independence.

Tailored support and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on

How to apply and eligibility

To apply, please complete the Housing Related Support application form on the Suffolk County Council website.

All support needs will be assessed before an application is accepted.

To be eligible for a place at Bury St Edmunds Homeless Supported Housing, applicants must be:

- Be aged 18 to 64
- Be homeless or at risk of homelessness
- Have identifiable support needs
- Be committed to engaging with staff

Contact us

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