## Sanctuary Supported Living

# Southend Young People Supported Housing

Essex

## > YOUNG PEOPLE

Southend Young People Supported Housing has three services spread across Southend-on-Sea. There are a total of 22 bedrooms in shared houses, 11 one-bedroom flats and two shared two-bedroom flats. We provide support for young people, aged 16 to 25, who are homeless or at risk of homelessness.

- > Staff on-site at various hours to suit residents' needs
- > Short-term supported housing
- > All accommodation is fully-furnished



## "We support people on their pathways for independence."

Local Service Manager, Southend Young People Supported Housing

## About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

### Accommodation



14 bedrooms at Stanier House, eight bedrooms and a self-contained flat at Centurion House, plus ten one-bedroom flats at Mallard Court and two shared two-bedroom flats All properties are fully-furnished.



Three services spread across Southend-on-Sea close to shops, restaurants, parks, colleges, cinemas, public transport links and the seafront.



Communal areas vary between Stanier House and Centurion House but there is no communal space at Mallard Court Flats.



We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security.



All bedrooms are let on a licence agreement and all self-contained flats are let on an assured shorthold tenancy agreement.

### Support

Everyone is supported to achieve greater independence. Our highly-trained staff draw up a personalised support plan with residents using the Young Person's Star model. They provide highlevel, 24-hour support at Stanier House, medium level support at Centurion House and varied levels of support at Mallard Court Flats.

Staff are available between various hours across all sites, to suit residents' needs. There is an overnight concierge service and an out-of-hours telephone service, should residents require further support.

#### Tailored support, advice and assistance includes:

- > Daily living skills
- Maintaining a tenancy
- > Managing finances (budgeting and benefits)
- > Cooking, cleaning and shopping
- > Accessing education, training and work
- > Managing antisocial behaviour
- > Maintaining health, safety and security
- Managing rent and rent arrears
- > Signposting and accessing other services
- Planning a successful move-on

## How to apply and eligibility

To apply directly, please contact us for an application form. We also accept referrals from Southend Access Point.

All support needs will be assessed before an application is accepted.

#### To be eligible for a place at Southend Young People Supported Housing, applicants must:

- Be aged 16 to 25
- > Be homeless or at risk of homelessness

We provide follow-on support when residents move on to live independently and community-based support to customers in the local area.

#### **Contact us**

Stanier House, 51 Stanier Close, Southend-On-Sea, Essex SS1 2NF

01702 611 271

#### Southend.YPP@sanctuary.co.uk

#### www.sanctuary-supported-living.co.uk