

Thurrock Homelessness

Grays, Essex

▶ HOMELESSNESS

We provide accommodation with support for single adults and families aged 16 to 65 with a range of support needs, who are homeless, at risk of homelessness, or who may be leaving care.

Services include:

- ▶ Supported housing
- ▶ Follow-on support
- ▶ Floating support
- ▶ Rough sleepers outreach support
- ▶ Housing First



“We support people on their pathways for independence.”

Local Service Manager, Thurrock Homelessness

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

Accommodation



Accommodation type

There are 29 bedrooms at Charles Street across three houses. Clarence Road offers 18 bedrooms, including two family rooms, each with an en-suite.



Location

Residential areas of Grays, within walking distance of the main shopping centre, leisure facilities, parks and public transport links.



Communal areas

A shared lounge, kitchen, accessible bathroom and garden at Charles Street. Communal kitchens at Clarence Road with access to a playroom for babies and toddlers at Charles Street.



Technology

Free Wi-Fi in communal areas. We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security.



Rental agreement type

All bedrooms are let on a licence agreement.

Support

Our highly-trained staff draw up a personalised support plan with residents using the Home Star and Young Person's Star models.

Staff are on-site seven days a week, including an overnight concierge service, and there is an out-of-hours telephone service giving residents peace of mind that support is always on-hand.

Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing finances (budgeting and benefits)
- Cooking, cleaning and shopping
- Building positive relationships
- Accessing education, training and work
- Dealing with correspondence
- Socialising and community involvement
- Maintaining health, safety and security
- Signposting and accessing other services
- Planning a successful move-on

We use the Housing First model to deliver intensive support to people who are long-term or recurrently homeless and have high ongoing support needs. Through our rough sleepers outreach service, we identify and provide interventions for rough sleepers in the borough.

How to apply and eligibility

The application process will depend on the support you require. Contact us for application advice and information.

We accept self-referrals, as well as referrals from Thurrock Council's rent teams, children's social care teams, tenancy officers, and other agencies, with all support needs assessed before an application is accepted.

To be eligible for a place, applicants must:

- Be aged 16 to 65
- Be homeless or at risk of homelessness
- Have a local connection to the Borough
- Have an identified support need

We provide floating support to people at risk of facing eviction, and follow-on support when residents move into their own home to live independently.

Contact us

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