

Accommodation



Accommodation type

16 single-occupancy bedrooms within a hostel at Buregate Road, 9 single-occupancy bedrooms within a shared house at Orford Road, 6 self-contained flats at Queens Road and 9 flats at Langley Close, both self-contained and shared.



Safety and security

Staff office on-site with CCTV at Langley Close. There is CCTV at all other properties as well as a secure door access system to ensure residents' safety and security.



Communal areas

Communal lounge, kitchen, laundry room, bathroom and gardens across Langley Close, Buregate Road and Orford Road. Langley Close and Buregate Road also have an activity room, whilst Queens Road has a conservatory.



Technology

Communal Wi-Fi is available to all residents at Queens Road, Buregate Road and Orford Road.



Location

All properties are close to shops, restaurants, parks, public transport links and the seaside.



Rental agreement type

All bedrooms are let on an excluded licence agreement and all flats are let on a protected licence.

Support

Our highly-trained staff draw up a personalised support plan with residents using the Outcomes Star model to help them achieve their aims and goals. Staff support residents to manage and improve their personal safety and improve social, emotional and mental wellbeing.

Staff are on-site at various hours, according to residents' needs. There is an overnight concierge service seven days a week and an out-of-hours telephone service, should residents require any further support.

Tailored support and assistance includes:

- Maintaining a tenancy
- Managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Signposting and accessing other services
- Planning a successful move-on
- Preventing homelessness

How to apply and eligibility

To apply, complete Suffolk County Council's Housing Related Support Application. All support needs will be assessed before an application is accepted.

To be eligible for a place at Felixstowe Homelessness Supported Housing, applicants must:

- Be aged 16 to 65
- Be a single young person or an adult
- Be homeless or at risk of homelessness
- Have a recognised support need

Residents can purchase additional telecare technology to further promote their independence.

Contact us

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