

Glamis Walk Hartlepool



➤ HOMELESSNESS

Glamis Walk has eight self-contained one-bedroom flats and two ensuite rooms in a shared house on the same site. We provide a short-term move-on service and intensive housing management for adults aged 18 and over, who are homeless or at risk of homelessness.

- Staff on-site various hours to suit residents' needs
- Short-term supported housing for up to two years
- Communal facilities include a garden



“We support people on their pathway to independence.”

Local Service Manager, Glamis Walk

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

Accommodation



Accommodation type

A total of eight single occupancy flats and two ensuite rooms over two floors. All fully furnished.



Location

A quiet residential area of Hartlepool, within walking distance of shops, leisure facilities, parks and public transport links.



Communal areas

There is a communal garden.



Safety and security

A staff office, an out-of-hours telephone service, CCTV and a secure door access system ensure residents' safety and security.



Rental agreement type

The flats are let on an assured shorthold tenancy agreement and the rooms are let on an excluded licence agreement.

Support

Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model to help residents to achieve their aims and goals.

Our highly trained staff are on-site during office hours to deliver personalised support and meet residents' needs. There is an out-of-hours telephone service, should residents require any further support.

We liaise with the local floating support team and external agencies to provide additional assistance when residents move on to live independently.

Tailored support, advice and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on

How to apply and eligibility

To apply directly, please ask for an application form. We also accept referrals from Hartlepool Housing Advice team. All support needs will be assessed before an application is accepted.

To be eligible for a place at Glamis Walk, applicants must:

- Be aged 18 or over
- Be homeless or at risk of homelessness
- Have a local connection to Hartlepool
- Have identifiable support needs

Contact us

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Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

