

## Jazz Court

## Information for customers: Key Facts (Rent)

## Property details

|                         |                                                                                                                 |
|-------------------------|-----------------------------------------------------------------------------------------------------------------|
| Operator                | Sanctuary Housing Association                                                                                   |
| Scheme                  | Jazz Court, Ashmead Square, Eastfield, Scarborough YO11 3EY                                                     |
| Phone number            | 01723 330 168                                                                                                   |
| Email address           | Jazz.Court@sanctuary.co.uk                                                                                      |
| Description             | An extra care service with 60 rental apartments (15 one-bedroom and 45 two-bedroom) with communal facilities    |
| Occupancy               | For one or two people                                                                                           |
| Tenure                  | Assured non-shorthold tenancy agreement                                                                         |
| Subletting              | Subletting is not permitted                                                                                     |
| Nomination arrangements | 100% nominations agreement in place with North Yorkshire County Council                                         |
| Care provider           | Radis Community Care                                                                                            |
| Insurance               | Buildings insurance, public liability insurance and employers' liability insurance are all covered by Sanctuary |

## Charges when moving into the property

|         |                                                                                                                      |
|---------|----------------------------------------------------------------------------------------------------------------------|
| Deposit | Four week's total charge (rent, service charge and peace of mind charge) is payable on signing the tenancy agreement |
| Other   | Removal costs                                                                                                        |

## Ongoing charges payable to the operator

|                             |                                                                                                                                                                                                                            |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Rent                        | Due four weekly in advance – the cost will vary depending on the number of bedrooms, apartment size and location, as well as your eligibility for financial assistance                                                     |
| Service charge              | Due four weekly in advance – the cost will vary depending on your eligibility for financial assistance. It covers your heating and water usage, maintenance costs and utilities charges for the communal areas and gardens |
| Peace of mind charge        | This charge is shared between Sanctuary and the care provider Radis. Covers your 24-hour pull cord and pendant or wrist alarm system                                                                                       |
| Emergency 'on call' support | Included in the peace of mind charge                                                                                                                                                                                       |
| Ground rent                 | Not applicable for rental properties                                                                                                                                                                                       |

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## Ongoing charges payable to external organisations

|                        |                                                                                                                                                                                    |
|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Utility bills          | The cost of electricity used in your apartment is payable directly to your utility supplier of choice, and your personal heating and water usage is covered in your service charge |
| Council tax            | Band A or band B, payable by you directly to Scarborough Borough Council                                                                                                           |
| TV licence             | If applicable, payable by you directly to TV Licensing                                                                                                                             |
| Telephone and internet | Line rental, telephone charges and internet charges are payable by you directly to your provider of choice                                                                         |
| TV package             | Any additional television package in your apartment is payable by you directly to your provider of choice                                                                          |
| Contents insurance     | Payable by you directly to your insurance provider of choice                                                                                                                       |

## Charges for care and domestic services

|                   |                                                                              |
|-------------------|------------------------------------------------------------------------------|
| Care and support  | Available from Radis Community Care, please contact them directly for prices |
| Nursing care      | Available from external providers, GP, social services                       |
| Domestic services | Available from your provider of choice                                       |

## Charges when leaving the property

|                          |                                                                                                                 |
|--------------------------|-----------------------------------------------------------------------------------------------------------------|
| Repairs and redecoration | The cost of any repairs or redecoration needed in Sanctuary's view to make the property suitable for re-letting |
| Other costs              | Any rent, service charge or sundry debts due up to the end of the tenancy                                       |

## Eligibility requirements

New residents must be aged 55 or over, or have long-term care needs, and reside in, or have a family connection to, the local area. Your care and support needs will be assessed before an application is accepted. Jazz Court may not be suitable if you require a substantial amount of regular nursing care.

We encourage you to discuss your housing options with your family and friends, and to seek independent advice, support and representation as appropriate, from professional statutory and regulatory organisations such as the Elderly Accommodation Counsel [www.eac.org.uk](http://www.eac.org.uk), Age UK [www.ageuk.org.uk](http://www.ageuk.org.uk) or Citizens Advice [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk).

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