



**YOUNG  
PEOPLE**

# ANKATEL CLOSE WESTON-SUPER-MARE, SOMERSET



For nine young people aged 16 - 25



Short-term supported housing



Seven one-bedroom and two two-bedroom flats



Level-access communal garden



Staff hours vary according to residents' needs



Assured shorthold tenancy agreements



At Sanctuary Supported Living we deliver personalised care and support services to help people on their pathway to independence.

We provide supported housing, move-on accommodation, CQC registered services and floating support. We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



If you would like this publication in an alternative format please contact us.

## SUPPORT

**At Ankatel Close, we provide supported housing for nine single young people, aged between 16 and 25, who have low support needs.**

Our structured package of tailored support uses the Young Person's Star model to agree a personalised support plan, helping residents to identify their needs and aspirations. Their progress is regularly monitored and reviewed with the plan updated to reflect any changing needs. All support is designed to help residents achieve good emotional health and improve their wellbeing and quality of life. Our highly-trained staff provide a wide range of tailored support, advice and assistance, including:

- Daily living skills
- Managing finances (budgeting and benefits)
- Maintaining a tenancy
- Dealing with correspondence
- Maintaining health, safety and security
- Building confidence, resilience and self-esteem
- Accessing education, training and employment
- Signposting and accessing other services

Staff hours vary according to residents' needs and there is an overnight concierge service seven days a week and an out-of-hours telephone service, giving residents peace of mind that support is always available. We also provide follow-on support when residents move on to live independently, as well as providing community-based support to young people in the local area.

## ACCOMMODATION

**Situated in a quiet, residential area of Weston-Super-Mare, Ankatel Close is within walking distance of shops, restaurants, a college, public transport links and the seafront.**

Spread over two floors, there are seven one-bedroom flats and two two-bedroom flats. All flats are provided part-furnished. Residents also have access to the level-access communal garden. CCTV and a secure door entry system are used to help ensure that Ankatel Close is a safe and secure place to live.

### HOW TO APPLY AND ELIGIBILITY

We accept referrals from North Somerset Council, as well as direct self-referrals. To apply, call the council's Housing Team (01934 888 888) or contact us directly at Ankatel Close. All support needs will be assessed before an application is accepted. Applicants must be 16-25, be vulnerable or homeless, have low support needs, or be moving on from another Sanctuary Supported Living service.

### CONTACT US

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Images are representative

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