

# RESIDENT STORY



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A Manchester resident who has turned his life around says the support at his homeless service has been “first class”.

Arthur Creedy, who lives at Sanctuary Supported Living's Victoria House, first moved into the service in 2017. He said: “I'd gone through some very difficult times – two of my children passed away and my marriage broke down. My life has been in a bin bag for the last 20 years.”

Sleeping rough on the streets of Manchester, Arthur became involved with drugs before being referred to Victoria House.

The 52-year-old said: “Since moving in, I've started to really build up my confidence and am now more comfortable when interacting with

new people. I've made loads of new friends and I'm more secure in myself.”

Arthur has also been volunteering for the garden project at the service, and has grown to love spending time outdoors taking care of the green space.

He said: “If I'm struggling, I know I can talk to the staff here. They know when to listen, which is really important to me.”

“When people first come off the streets, the staff are the first point of contact with them, and the fact that they are so approachable and non-judgemental is key to building positive relationships.”