

Dereham Homelessness Supported Housing Norfolk

➤ HOMELESSNESS

Dereham Homelessness Supported Housing has four buildings: Selwyn House, The Barn, The Coachmakers and The Warehouse, which offer a mix of single occupancy bedrooms with shared facilities and single occupancy studio flats. We provide support, including intensive housing management, for adults aged 18 and over, who are homeless or at risk of homelessness.

- Staff on-site during office hours
- Supported housing for up to two years
- Communal facilities and garden

**“We support people
on their pathway to
independence.”**

Local Service Manager

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation



Accommodation type

A total of ten single occupancy bedrooms with shared facilities and four studio flats for residents with medium to high support needs, plus four self-contained flats for those with lower support needs.



Location

Four properties are on one site, with The Coachmakers just over the road. We are within easy walking distance of shops, restaurants, parks, a cinema, a library, and a sports and leisure complex.



Safety and security

Staff office on-site, CCTV and a secure door access system to ensure residents' safety and security. There are staff on site overnight.



Communal areas

A lounge, kitchen, dining area, garden area, laundry area and bathrooms.



Rental agreement type

All accommodation is let on a licence agreement.



WiFi

Communal Wi-Fi is available to all residents in communal areas.

Support

Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model to help residents achieve their aims and goals.

Our highly trained staff are on-site seven days a week, and their hours of work vary according to residents' needs. There is an overnight concierge, and an out-of-hours telephone service, should residents require any further support.

Tailored support, advice and assistance includes:

- Maintaining a tenancy, managing rent
- Cooking, cleaning and shopping
- Managing finances (budgeting and benefits)
- Developing hobbies and interests
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on

How to apply and eligibility

To apply directly, please contact us and ask for an application form. We also accept referrals from Breckland Council and other local agencies. All support needs will be assessed before an application is accepted

To be eligible for a place at Dereham Homelessness Supported Housing, applicants must:

- Be aged 18 or over
- Be homeless or at risk of homelessness
- Have identifiable support needs
- Be committed to engaging with staff and external services

Contact us

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www.sanctuary-supported-living.co.uk

Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

