

DISS HOMELESS SUPPORTED HOUSING

Diss, Norfolk



We support people to live as independently as possible



At a glance

Diss Homeless Supported Housing has three properties spread over one site. There are nine single-occupancy bedrooms at Rush House, eight single-occupancy bedrooms at Irene Jacoby House and nine one-bedroom flats at Matthew Court. We provide support for adults aged 18 to 65 who are homeless, or at risk of homelessness.

- Staff on-site various hours to suit residents' needs
- Short-term supported housing for up to two years
- Communal lounge, kitchen, pool room and gardens

About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



Accommodation

Accommodation type

A total of 17 single-occupancy bedrooms and nine one-bedroom flats.

Location

Three properties on one site, close to the town centre and all amenities, including shops, parks, libraries and good public transport links.

Communal areas

A shared lounge, kitchen, pool room, laundry room, bathroom and gardens.

WiFi

Communal Wi-Fi is available to all residents in communal areas.

Safety and security

Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.

Rental agreement type

All flats and bedrooms are let on a licence agreement.

Support

Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model, to help them achieve their aims and goals.

Our highly-trained staff are on-site various hours to suit residents' needs, including overnight, seven days a week, giving residents peace of mind that support is on-hand. There is also an out-of-hours telephone service, should residents require any further support.

Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing finances (budgeting and benefits)
- Cooking, cleaning and shopping
- Building confidence, resilience and self-esteem
- Maintaining health, safety and security
- Accessing education, training and employment
- Dealing with correspondence
- Managing rent and rent arrears
- Signposting and accessing other services
- Planning a successful move-on

How to apply and eligibility

To apply directly, please complete the enquiry form below and ask for an application form. We also accept referrals from South Norfolk Council, including the First Steps Rough Sleepers project, as well as local mental health services and probation services. All support needs will be assessed before an application is accepted.

To be eligible for a place at Diss Homeless Supported Housing, applicants must:

- Be aged 18 or 65
- Be homeless or at risk of homelessness

CONTACT US

Rush House, 103A Denmark Street

Diss IB22 4LF

01379 641 244

Supported.Living@sanctuary-housing.co.uk



www.sanctuary-supported-living.co.uk

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