

STAFF STORY



“

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Local Service Manager Neil Hall believes that working in supported housing is a real vocation.

Neil began working for Sanctuary Supported Living as a bank project worker at Brighton and Hove Foyer in 2017, before working his way up to Deputy Local Service Manager. As well as organising a float for Brighton Pride 2019, Neil and the team supported residents to take part in the Get On Track project, in partnership with the Dame Kelly Holmes Trust, where residents worked with elite athletes to help them improve their confidence, resilience and self-esteem.

In early 2020, he was promoted to Local Service Manager covering three Sanctuary Supported Living services across Surrey: Defoe Court in Epsom, which provides accommodation and support for young people, and Willow House in Woking and Chart Lane in Reigate, two supported housing services for adults with mental health needs.

Neil said: “The work is challenging but so enjoyable. I can see the difference I'm making to residents' lives every day, which is so rewarding. In my opinion, this is one of the most important jobs that people can do.”

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As well as working directly with residents, supporting them to build the life skills and confidence they need to move on and live independently, his role also sees him working more closely with Sanctuary's finance, income, marketing and recruitment teams, which makes his workload varied and means every day is different.

Neil added: "Sanctuary Supported Living is a forward-thinking employer, they lead in the supported living sector, offering opportunities for development in a supportive environment with positive role models.

I also feel proud to work for an organisation that takes its commitment to being an inclusive employer so seriously - I recently took part in a focus group for black lives matter, as part of Sanctuary's employee inclusion work. Sanctuary makes caring for its teams a priority too, with a rolling training programme for managers, which includes Mental Health First Aid training. It feels great to be a part of this."

