

# Redcar and Cleveland Supported Housing Services

## › DISABILITY

Supported housing across four services in Redcar and Cleveland for adults aged 18 and over whose primary support need is learning disabilities.

- › Supported housing for approximately two years
- › Registered to deliver personal care to residents with assessed needs
- › Caring and supportive staff on-site 24 hours a day at all services
- › Personalised care plans and links with wider support teams
- › Planning for long-term independence



**“We support people on their pathway to independence.”**

**Local Service Manager**

## About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

- The Gables in Redcar  
Six one-bedroom flats
- Thirlmere Crescent in Normanby  
Four rooms in a shared bungalow
- New Road in Guisborough  
Six rooms in a shared house
- Norwood in Saltburn-by-the-Sea  
Four self-contained one-bedroom flats and four self-contained two-bedroom flats



### Rental agreement

Accommodation is let on an assured shorthold tenancy agreement.



### Location

Within walking distance of the seaside, shops, supermarkets, restaurants/cafes and public transport links. The Gables is also close to Locke Park.



### Technology

Personal pendant alarms and other assistive technology is available, such as bed sensors and door sensors, which can be installed throughout all services to meet individual needs. Free Wi-Fi for residents at all services with communal living areas.



### Safety and security

Staff are on-site 24 hours a day. Each site has a staff office, and a secure door access system to ensure residents' safety and security.



### Communal areas

Communal areas at Thirlmere Crescent, The Gables and New Road include a lounge, dining room and kitchen, and all services benefit from a communal garden.

## Support

Everyone is supported to achieve greater independence. Staff draw up a personalised care and support plan with residents using the Life Star model. We can provide 24-hour care and support, including personal care, depending on individual needs.

Our highly-trained staff are on-site 24 hours a day, seven days a week, giving residents peace of mind that support is always on-hand. There is an out-of-hours telephone service, should residents require any further support.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing finances (budgeting and benefits)
- Socialising and community involvement
- Building confidence, resilience and self-esteem
- Cooking, cleaning and shopping
- Daily living skills
- Dealing with correspondence
- Managing nutrition and hydration needs
- Positive behaviour management

## How to apply and eligibility

To apply, complete Redcar and Cleveland Borough Council's application for housing-related support.

All support needs will be assessed before an application is accepted.

### To be eligible for a place at Redcar and Cleveland Supported Housing Services, applicants must:

- Be aged 18 or over
- Have a learning disability
- Have a housing and care need

## Contact us

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[www.sanctuary-supported-living.co.uk](http://www.sanctuary-supported-living.co.uk)

Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

