

# NEWS

## Care Quality Commission commends Livingstone House for Covid safety

March 2021



Staff at Livingstone House in Harlow are celebrating, after receiving a glowing report from the Care Quality Commission (CQC), which praised their approach to keeping residents safe during the pandemic.

The report follows a recent inspection by the regulator, which specifically focused on the residential home's approach to infection control and hygiene in relation to Covid-19.

Livingstone House provides residential accommodation, care and support for up to 19 adults, who have a range of learning disabilities and complex needs. Staff are onsite 24 hours a day, and assistive

technology is used to help residents feel safe and live as independently as possible.

The CQC report stated the service was clean and hygienic, and staff were adhering to social distancing requirements, as well as following all PPE guidance.

There are PPE stations throughout the building, with good supplies available, as well as facilities for staff to change their PPE.

The CQC inspector also noted that regular testing is taking place, for both residents and staff, and that people are being safely admitted to the service.

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Kerry Harding, Local Service Manager

The Livingstone House team were also praised for the steps they've taken to try and lessen the negative impact of the pandemic on residents' physical, mental and emotional health; including providing a wide range of engaging activities, and supporting residents to remain in contact with relatives through the use of technology.

Kerry Harding, Local Service Manager at Livingstone House, said: "Keeping both residents and our staff safe and well is always our top priority, and it has been more important than ever during the Covid-19 pandemic. We're pleased that the CQC's report recognises our good practice in relation to people's health, safety and wellbeing."

