

# Trafalgar House Lowestoft

## ➤ HOMELESSNESS

Trafalgar House provides support for adults aged 18 and over, who are homeless or at risk of homelessness. It has 16 single-occupancy bedrooms, which includes three rooms for emergency, short-stay, overnight accommodation. An additional nine flats provide move-on accommodation when residents are nearly ready to move into their own homes.

- Staff on-site 24 hours a day, seven days a week
- Short-term supported housing for up to 18 months
- Separate move-on accommodation and garden

“We support people on their pathway to independence.”

Local Service Manager, Trafalgar House

## About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathway to independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.



## Accommodation



### Accommodation type

A total of 16 furnished rooms spread over three floors, some with en-suite bathrooms, and nine move-on flats.



### Location

In Lowestoft town centre, Trafalgar House is in close walking distance of shops, leisure facilities, parks and public transport links.



### Communal areas

Two lounges, two kitchens and two bathrooms, with laundry facilities and a games room.



### WiFi

Free Wi-Fi is available to all residents in communal areas.



### Safety and security

Staff office on-site including overnight concierge, CCTV and a secure door access system to ensure residents' safety and security.



### Rental agreement type

All accommodation is let on a licence agreement.

## Support

Staff draw up a personalised support plan with residents using the Homelessness Outcomes Star model to help residents achieve their aims and goals.

Our highly-trained staff are on-site 24 hours a day, seven days a week to suit residents' needs, giving peace of mind that support is always on-hand. There is an overnight concierge service seven days a week, and an out-of-hours telephone service should residents require any further support.

We also provide short-term, follow-on support when residents move on to live independently.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy, managing rent
- Managing finances (budgeting and benefits)
- Cooking, cleaning and shopping
- Building confidence, resilience and self-esteem
- Developing hobbies and interests
- Accessing education, training and employment
- Dealing with correspondence
- Signposting and accessing other services
- Planning a successful move-on

## How to apply and eligibility

To apply directly, please contact us and ask for an application form.

We also accept referrals from East Suffolk Council. All support needs will be assessed before an application is accepted.

### To be eligible for a place at Trafalgar, applicants must be:

- Aged 18 or over
- Homeless or at risk of homelessness
- Have identifiable support needs and committed to engagement

## Contact us

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[www.santuary-supported-living.co.uk](http://www.santuary-supported-living.co.uk)

Sanctuary Supported Living is a trading name of Sanctuary Housing Association and Sanctuary Home Care Limited, both exempt charities.

